

OFFICE OF THE VICE CHANCELLOR

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**Professional Services Customer Advisory Team
Meeting Summary
August 17, 2021**

- **Opening Remarks**
- **Web Strategy Update**
- **Digital Education Platforms**
- **COALS IT Migration**
- **Open Discussion**

**Susan Ballabina
Holly Shive
Caitlyn Calvert
Alan Kurk
Members**

Holly Shive – Web Strategy Update

See attachment for full presentation

- We are currently in Phase 2, with Phase 3 beginning soon
- Transition of COALS departmental websites
 - Scheduled based on a set of prioritization factors
 - Expected completion in Spring 2022



MARCOMM
Update.pptx

Caitlyn Calvert – Salesforce & Commerce Cloud Migration

See attachment for full presentation

- Over 50K users have visited AgriLife Learn since July 9 launch



Digital Education
Update.pptx

Alan Kurk –COALS Migration Update

See attachment for full presentation

- Approximately 50% of all departmental employees are migrated
- 73% of the COALS departments are migrated, with the final four department migrations scheduled for August and September
- Extensive training has been created & is available online, with more content currently being created
 - <https://firstcallhelp.tamu.edu/training>



AIT COALS
Migration Update.p